





## Contents Assessment

Navigating the complexities of contents valuation is our expertise. As an independent assessment company, we deliver objective valuations and comprehensive reports with researched replacement values for each item.

 **Proudly Canadian**

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## EFFICIENCY AND CLARITY

We support insurance contents claim settlement with focused expertise for every file.

Our reports combine accurate pricing with clear documentation, giving adjusters confidence and policyholders clarity. With responsive customer service at the core, we keep the process straightforward while saving time and reducing costs.

## WHY CHOOSE US

We are committed to excellent customer service and recognize that each claim presents unique challenges. Our goal is to facilitate a smooth assessment process for everyone involved, providing accurate, high-quality assessment reports to aid in settling claims.

## OUR SERVICES

### Valuation



We use a completed Schedule of Loss to research replacement values online and with local vendors. If direct replacements are unavailable, we identify comparable options based on quality and features.



### Consulting

We offer expert guidance and tailored solutions while providing excellent customer service throughout the valuation process.

### Reporting



Various report formats are available to present information gathered during the valuation process, including an editable Excel version so adjusters can make changes if needed. For partially completed SOLs or total loss files, we can provide SOL reports without pricing.

A receipt tracking worksheet is available upon request for reconciliation.



### Inventory Support and On-Site Visits

**Schedule of Loss support:** We work with insureds to complete partially filled SOLs by clarifying descriptions, brands, models, and quantities.

**Total loss support:** When contents are destroyed, we help rebuild item lists using interviews, photos, and other records so pricing can proceed accurately.

On-site visits and inventory are available based on location. Please inquire for more information.

## Independent, Unbiased Valuation

Our team approaches every file with sensitivity and care. We recognize the importance of contents in people's lives and strive to support policyholders through difficult times with empathy and professionalism.

[www.yourtrue.ca](http://www.yourtrue.ca)